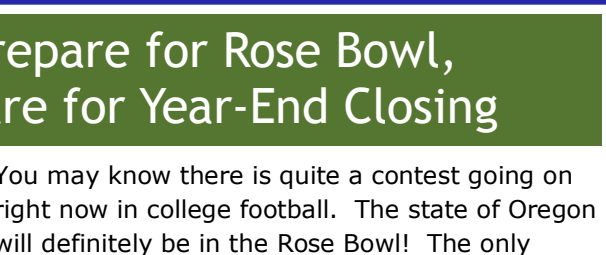


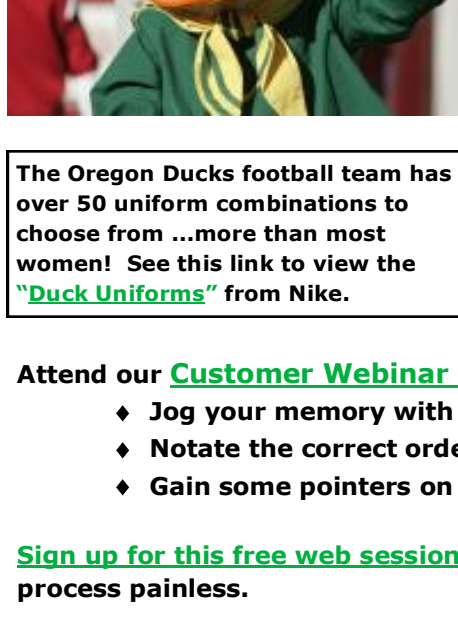


BOREK CUSTOMER NEWS

Issue 16, November 2009



Oregon Fans Prepare for Rose Bowl, Customers Prepare for Year-End Closing



You may know there is quite a contest going on right now in college football. The state of Oregon will definitely be in the Rose Bowl! The only question remaining, which team?

While many of Borek's customers do root for the Oregon Ducks or Oregon State Beavers, the rest of you may spend your personal time rooting on a different team, or tune in once in a while to watch the excitement, or just the cheerleaders.

The Oregon Ducks football team has over 50 uniform combinations to choose from ...more than most women! See this link to view the "Duck Uniforms" from Nike.

Whatever the case, we want to give you MORE FREE time, by streamlining your Year-End Closing processes and allowing you to get home and watch the big game, the holiday parades, or the half-time shows...

Attend our **Customer Webinar on Tuesday, December 8th at 10:00am**

- ◆ Jog your memory with requirements to close Microsoft Dynamics,
- ◆ Notate the correct order to perform the processes, and
- ◆ Gain some pointers on how to make it as simple as possible!

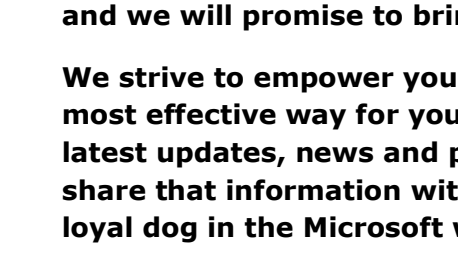
Sign up for this free web session to get a clear path to making the closing process painless.

We will provide suggestions on which documents you should follow; when to expect updates for taxes; and warnings to steer you clear from a bad closing experience!

Some tips we provide give you cues to running a smoother operation all year long!

A small drawing will be held for attendees~! Hope to hear you on-line!

Bend Broadband Changes to Local Image & Logo



bendbroadband
we're the local dog. we better be good.

One of our Microsoft Dynamics GP customers, Bend Broadband, has modified their branding and logo to signify where their priorities are focused. The quote on their website to explain the change: "Because we're different than the big, out-of-town companies, we want our logo to be different too. Just like a loyal dog, we live to earn your trust through reliable and responsive service."

We LOVE this concept. We believe this notion makes an excellent partner, whether in the cable TV industry, or in our own Microsoft Dynamics GP community. The reason Microsoft uses a partner channel model to sell and implement their software is because each customer needs to work closely with someone to get to know their business personally and shape their ERP system to function efficiently for them. There are options and variations in how you setup the system and step through daily processes. This flexibility makes it pliable so many different industries can use the software successfully.

Being the 'loyal dog', means you care deeply for the relationship. We cherish each of our customers and do our best to be there for you when you call.

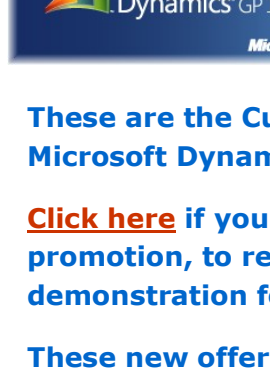
We will continue to ask you to call out for us when you need us, and we will promise to bring you expert insight in return.

We strive to empower you to use your software fully and in the most effective way for your business. We stay current with all the latest updates, news and promotions from Microsoft, so we can share that information with you. So, rely on us, YOUR local and loyal dog in the Microsoft world!

Borek Customer Advisory Council Forming

A company may have all the best intentions in the world to do what is right by their customers. But if they don't ask for any opinions, they may never know what they are leaving out. In the spirit of admitting that we cannot read your minds, we are seeking out for some of you to become members of our latest Borek Customer Advisory Council.

To begin with, we plan to have the members attend group conference calls once a quarter. However, even agendas for the meetings may be modified after hearing YOUR opinions and views.



We will ask the following commitments from our Advisory Council members:

1. Serve on the Council for one Calendar year.
2. Prioritize the calls so that you don't miss more than one in a year.
3. Don't KEEP your opinions to yourself.
4. Have a hand on the pulse of the users of our products and services within your organization.

We will create the agenda for the meetings. We will have specific scenarios and situations which will allow you to respond with how you would expect or like an organization like ours to react.

We will be looking for feedback on future changes we have for our customer care before we roll it out to our customer base.

If you would like to be on **Borek's Customer Advisory Council**, or have any opinions you'd like us to hear before we even start, **just click here!**

Our first meeting will be scheduled for late January. Once all spots on the Advisory Council are confirmed, we will schedule the exact date and time so all members can attend.

Thanks for helping to make our relationship more beneficial to you!



Microsoft Dynamics GP:Service Packs/Revisions
Click on links to go to individual product download pages
Please contact us for notes prior to installing.
*Release dates in parenthesis

Microsoft Dynamics GP 10.0 Srvc Pack 4 and patches to version 1010.00.1400 (November 16, 2009)

FRx 6.7 Srvc Pack 11 - up to version 6.7.11025 (November 9, 2009)

Payroll PDK GP 9 Svc Pack 3 + hot fix (October 2008)

Payroll Tax Update: Round 10 included Oregon/Connecticut, Round 9—California (November 20, 2009)

Microsoft Dynamics GP 9.0 Srvc Pack 4— 9.00.0372 (November 13, 2009)

Microsoft Dynamics GP 8.0 Srvc Pack 5—8.00g73 FINAL ONE

Forecaster 6.7 Second Edition Srvc Pack 10 —6.7.1012f (March 2007) you

Forecaster 7.0 Srvc Pack 3—7.0.1613.13 (April 22,2009)

Please contact our help desk for help updating service packs!

MICROSOFT CUSTOMER PROMOTIONS



These are the Current Customer Promotions available for Existing Microsoft Dynamics GP customers.

Click here if you want specific information on any existing listed promotion, to request pricing, or if you'd like us to coordinate a demonstration for a product you are interested in.

These new offers expire on December 23rd, 2009!

Microsoft Dynamics ERP Add-On Modules:

Add 2 modules, get 3rd at 50% off!

Microsoft Dynamics License Module Transition Offer:

Receive 30% off transition fee on Business Ready Licensing.

Microsoft Dynamics GP User License Offer:

Buy 4 user licenses, get one free!

"To give anything less than your best is to sacrifice the gift."
- Steve Prefontaine

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